



MAYERS FINE FOOD – REMEDIATION AND GRIEVANCE HANDLING

At Mayers Fine Food we have a dedicated email address where anyone with concerns can anonymously and confidentially raise them with us. Receipt of the concern will be acknowledged in a timely manner.

We will investigate the complainant's concern, evaluating the severity of the complaint via responsible management, we have a dedicated team to examine the issue.

A specific remediation plan with the internal team and external stakeholders will be created, implementing corrective action, tracking the progress and documenting all steps to ensure this issue is resolved.

Strict non-retaliation policies are in force so that no workers or community members face threats or termination for filing a grievance.

A handwritten signature in blue ink, appearing to read "Gary Willis".

Gary Willis
National Sales & Marketing Manager
MAYERS FINE FOOD
1/7/2025